

October 7, 2010

Jocelyn G. Boyd, Esquire Chief Clerk/Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

RF.

Public Service Commission of South Carolina

Report: Terminations of Electric Service (3rd Quarter 2010)

Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) third quarter 2010 report on Terminations of Electric Service in South Carolina.

Sincerely,

Len S. Anthony

General Counsel

Progress Energy Carolinas, Inc.

LSA:gac

Attachment

cc:

John Flitter (5)

STAREG1247

Progress Energy Carolinas, Inc. Quarterly Report on South Carolina Involuntary Disconnects (Third Quarter 2010)

 Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers		
July 2010	1518		
August 2010	1763		
September 2010	2118		

2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

July 2010		August 2010			September 2010			
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	84	1	1			1	47	1
2	5		3	89	2	2	138	2
3				114		3	73	
4			4	39		4		
5			5	3	2	5		
6	59		6	39	1	6		
7	91	4	7			7	65	2
8	116	1	8			8	73	1
9	32	1	9	103	1	9	91	
10			10	1		10	134	
11			11	81		11		
12	82		12	5		12		
13	83	2	13		1	13	137	
14	128		14			14	132	2
15	116	-02	15			15	93	
16	80		16	167		16	116	
17			17	144		17	88	
18			18	107	2	18		
19	81	1	19	75		19		
20	86		20	87	1	20	106	
21	106	1	21		1	21	83	1
22	1	2	22			22	136	1
23		1	23	115		23	131	2
24			24	84	2	24	62	
25			25	140	2	25		
26	1	1	26	119	1	26		
27	130	1	27	46	1	27	72	1
28	151	2	28			28	101	
29		1	29		1	29	148	
30	67		30	120		30	79	
31			31	66	2	31		

3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	July	August	September
Non payment	1499	1744	2105
Hazard	19	19	13

- 4) Average duration of involuntary terminations:
 - 0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)
- Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:
 - "PEC Residential Delinquent Account Disconnection Procedures South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."